

Camacho, Amy

From: Jennifer Kihlken <Jennifer.Kihlken@LA.GOV>
Sent: Thursday, November 17, 2016 2:38 PM
To: Brown, Jamesr; Saunders, Jerry; Lane, Willie
Cc: Ngo, Kim; Camacho, Amy; Ryan Rosser; amanda.laughlin_la.gov; caryn.benjamin_la.gov
Subject: RE: Record of Communication: Country Club Mobile Home Park, Slidell, LA
Attachments: removed.txt

Thank you for sharing with us. Our staff has been very active at this water system since mid-October.

The system has been on a boil advisory since Oct. 20, 2016. The cited reason is treatment failure. Our staff has performed multiple site visits over the past month. The water system has been cited with multiple violations including inadequate chlorine injection system, pressure fluctuations, utilizing the an unapproved chlorine analyzer.

This is a small ground water system that serves approximately 68 connections with a population of approximately 204.

Please let us know if you need further information.

Thanks! Jen. Kihlken

From: Brown, Jamesr [mailto:brown.jamesr@epa.gov]
Sent: Thursday, November 17, 2016 2:14 PM
To: Saunders, Jerry; Lane, Willie
Cc: Ngo, Kim; Camacho, Amy; Ryan Rosser; Amanda Laughlin; Jennifer Kihlken
Subject: Record of Communication: Country Club Mobile Home Park, Slidell, LA

I just finished a conversation with a resident from the Country Club Mobile Home Park in Slidell, LA, Mr. Falco, who called EPA Region 6 today.

Mr. Falco was very upset and alleges the owner of the mobile home park, Mr. Frank Mangano, who he claims also serves as the park's water and wastewater system operator, is putting high levels of straight bleach into the water lines. (Mr. Falco said he was a former water and wastewater plant employee and that he tested the water at levels well above 8 ppm.) He stated he is sick from the water and his doctors don't know how to treat him. He also claims a man died from the water at the park and that a baby became very ill from it. Mr. Falco thinks the well is shallow (about 150 feet deep) and that the well is contaminated with overflow from the park's sewage treatment system.

He also stated that LDH has had the water system on a boil advisory for 38 days, and Mr. Falco claims to have been unable to use the water for 58 days. He also stated the well has no backflow prevention device, and that the pressure in the system is less than 15 psi. He also stated he's had problems with water at the park for eleven years. The water is very turbid as shown in the following video which he referred by to:

<http://www.wdsu.com/article/water-boil-advisory-issued-for-country-club-trailer-park-in-slidell/5248896>

Mr. Falco claims to have contacted LDH about this problem, and stated he thinks Mr. Mangano is well connected is getting off easy by county and state regulators.

Kim Ngo and Amy Camacho are following up on this complaint and may be in touch with all of you shortly.

James R. Brown, P.G.

Associate Director
Safe Drinking Water Branch
Water Division
U.S. EPA Region 6
1445 Ross Avenue (Mail Code: 6WQ-S)
Dallas, Texas 75202-2733
Phone: (214) 665-3175

<http://www.epa.gov/region6/water/index.htm>

